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# Community-Driven, Multi-Payer Health Equity Solutions: An ECHO® Collaborative

### **Emerging Community-Clinical Teams**

October 17, 2024 | 2:00-3:30 p.m. ET









#### A Few Reminders

- ✓ Please introduce yourself and your organization in the chat
- ✓ Recording and slides will be shared following this session of the Health Equity Learning Collaborative
- ✓ Please keep yourself muted unless you have a question. We will have time for questions, but feel free to raise your hand at any time.
- ✓ A live transcript of the meeting is available. To turn on closed captioning, click on the upward arrow next to Live Transcript and select "Captions." The Captions option may also be available under the icon labeled "More."









#### Agenda

- 1. Welcome and Introductions
- 2. Case Study Discussion
- 3. Identifying Solutions to Common Challenges
- 4. Next Steps

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### HRSN Scenarios



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#### Scenario 1

Mickey Mouse DOB: 3/5/1952

Primary Insurance Medicare Number 2FMC-NEI-L34L

Secondary Insurance DC Medicaid 771929394

- Mickey Mouse has been screened for HRSNs.
- The HRSN screening tool that was used to conduct that screen is the AHC tool.
- The HRSN screening was conducted on Oct. 1, 2024.
- The following HRSNs have been identified during the HRSN screening process
  - Food insecurity









#### Domain: Food Insecurity

2-week health plan meal benefit	VA Meal Benefit	
Medically Tailored Meal (MTM) benefit	Medicaid Waiver Meal Benefit	
Food Is Medicine Intervention (MTM + Nutrition Counseling)	Personal Care aide/Homemaker	
Mechanically Altered Meals (i.e., Pureed Meals, Pureed Meals with Thickened liquids, etc.)	Assisted Living Facility	
Nutrition Supplements (Ensure, Boost, Glucerna)	Tube Feeding	
SNAP	Mental Health Group Home	
WIC	ID/DD Group Home	
Home Delivered Meals Hot	Veteran Group Home	
Home Delivered Meals Frozen/Chilled	Shelf-Stable meals	
Food Bank	Adult Day Health Program (ADHP)	
Church donations	Older Americans Act Nutrition Svc	
Congregate meals	Mental Health Day Program	
Low-barrier shelter	ID/DD Day Program	
Instacart/Instacart EBT	Amazon Prime/Amazon Prime SNAP	
FCC Lifeline Cell Phone Program	FCC Affordable Connectivity Program	

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#### Scenario 2

Daffy Duck DOB 11/22/1958

Primary Insurance Medicare Number 2UO-4584-MC12L

Secondary Insurance Maryland Medicaid 8377643932

- Daffy Duck has been screened for HRSNs.
- The HRSN screening tool that was used to conduct that screen is the AHC tool.
- The HRSN screening was conducted on Oct. 2, 2024.
- The following HRSNs have been identified during the HRSN screening process
  - Housing Insecurity related to the inability to complete ADLs/IADLs









#### Domain: Housing Insecurity

Low-barrier Shelter	Assisted Living Facility
Family shelter	Section 8 Voucher
Domestic violence shelter	HUD 811/202 housing
Rapid Rehousing	Medicaid Waiver housing voucher
Housing First	Money Follows the Person
Veteran HUD/VASH	VA home modification benefit
Short-term Housing voucher	Medicaid waiver home modification benefit
Accessible Housing program	CDBG Home weatherization program
Single Room Occupancy (SRO) program	CDBG heating assistance
Group home	Mental Health Group Home
Transitional Housing	ID/DD Group Home
Supportive Housing program	Veteran Group Home
FCC Lifeline Cell Phone Program	FCC Affordable Connectivity Program









#### Domain: Transportation Insecurity

Uber/Lyft voucher	Instacart/Instacart EBT
Accessible transportation voucher / Paratransit	Amazon Prime
Health plan transportation program	Amazon Prime SNAP
FCC Lifeline Cell Phone Program	FCC Affordable Connectivity Program

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#### Scenario 3

Daisy Duck DOB: 11/22/1958

Primary Insurance Medicare Number 2U45-4L84-YIUL

Secondary Insurance Maryland Medicaid 97655776545

- Daisy Duck has been screened for HRSNs.
- The HRSN screening tool that was used to conduct that screen is the AHC tool.
- The HRSN screening was conducted on Oct. 2, 2024.
- The following HRSNs have been identified during the HRSN screening process
  - Medication non-adherence related to financial limitations to address co-pays and food costs









## Domain: Assistance with ADLs/IADLs (contributes to housing insecurity)

Medicaid waiver	VA Caregiver support program (Program of Comprehensive Assistance for Family – PCAFC)
Medicaid State Plan Benefit	Centers for Independent Living
Home health benefit	Older Americans Act/Area Agency on Aging
Personal Care Aide Benefit	Mental Health Group Home
Veteran Directed Care benefit	ID/DD Group Home
VA Aide and Attendant program	Veteran Group Home
FCC Lifeline Cell Phone Program	Subacute Rehab
FCC Affordable Connectivity Program	Home Health Therapy Benefit (PT/OT/Speech Therapy)
Instacart/Instacart EBT	Amazon Prime/Amazon Prime SNAP









#### Domain: Health/Medication Access

340B pharmacy program	Walmart \$4 prescription program
Pharmaceutical Company Pharmacy Assistance program/RxAssist	Target \$4 prescription program
Health plan Prior Authorization process	FQHC/RHC medical visit sliding scale
Part D subsidy: State Health Insurance Program	Free clinic
Pharmaceutical rep samples	Mental Health Group Home
Medication voucher	ID/DD Group Home
Veteran Group Home	FCC Lifeline Cell Phone Program
FCC Affordable Connectivity Program	Home-Delivered Meds/Pill Packs

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## Identifying Solutions



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At times, there are challenges associated with medication adherence such as:

- Affordability
- Transportation
- Behavioral Changes
- Knowledge and Awareness

How can these challenges be mitigated?



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Sometimes, people have Medicare or are over-resourced requiring spenddown to qualify for Medicaid.

- How can we blend and braid resources?
- How can we help people to navigate multiple funding sources?
- How can we incorporate blending and braiding into Community Health Integration delivery?







## Next Steps











#### Reminder

- November HELC Sessions
  - November 7 @ 2:00-3:30 p.m. ET, HELC ECHO Session for EMERGING Community Clinical Teams
  - November 21 @ 2:00-3:30 p.m. ET, HELC ECHO Session for ADVANCED Community Clinical Teams









#### **Learning Collaborative Resources**

- HELC ECHO Sessions Recordings & Resources: <a href="https://www.partnership2asc.org/healthequity/helc-resources/">https://www.partnership2asc.org/healthequity/helc-resources/</a>
- Partnership CHI/PIN Implementation Resources and Events: https://www.partnership2asc.org/implementation-resources/
- Freedmen's Health Consulting Implementation Resources: <a href="https://communityintegration.info">https://communityintegration.info</a>

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#### More Information About the HELC

- Overview: <u>www.partnership2asc.org/heathequity/</u>
- FAQ: www.partnership2asc.org/FAQ
- Example: <a href="https://www.partnership2asc.org/healthequity/example-participating-market/">https://www.partnership2asc.org/healthequity/example-participating-market/</a>
- Health Plan Outcomes: https://www.partnership2asc.org/healthequity/healthplanoutcomes/
- CHI Implementation: <a href="https://www.partnership2asc.org/healthequity/chiimplementation/">https://www.partnership2asc.org/healthequity/chiimplementation/</a>







## Thank you!

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